isg Provider Lens

Snowflake Ecosystem Partners

Assessing service providers empowering enterprises in their Snowflake transformation journey

BROCHURE | JANUARY 2025 | U.S. AND EUROPE



Table of Contents 🔒

_	>

Introduction	3	Contacts for this Study	12
About the Study Quadrants Research Definition Quadrants by Regions Schedule	4 5 8 9	Advisor Involvement Advisor Involvement - Program Description	13
Client Feedback		Invited Companies	14
Nominations Methodology &	10	About our Company & Research	17
leam	11		

Introduction

Snowflake has emerged as a transformative force in the data management and analytics landscape. It is well positioned in a dynamic market, with strong opportunities to leverage its cloud-native architecture, scalability and versatility to meet the increasing demand for Al-fueled data access and sharing and datadriven applications.

Snowflake integrates with various analytics, business intelligence (BI) and data science tools to address enterprises' needs. The Snowflake ecosystem has evolved rapidly, increasing the need for enterprises to leverage data-driven insights when selecting a partner, especially when evaluating advanced data solutions and services that complement Snowflake's unique architecture.

Snowflake is supported by a network of partners delivering technical implementations and offering services encompassing data integration, analytics, governance and cost optimization. A successful partnership with Snowflake requires providers to be agile, innovative and deeply familiar with the platform's evolving features and best practices.

Partners' capabilities fall broadly into three quadrants:

- · Snowflake Consulting and Advisory Services, including strategy, governance and the effective use of Al and Bl
- · Snowflake Implementation Services, including cloud migration, data engineering and business application development
- · Snowflake Managed and Support Services, including ongoing support, cost optimization and training services

ISG analyzes how providers are positioned in these three quadrants across the U.S. and Europe, based on their portfolio strength and market competitiveness. While many providers offer Snowflake-related services in these regions, this report will exclusively focus on the leading competitors within each studied quadrant.



Ouadrants Research

This study evaluates providers' **Snowflake Consulting and** capabilities based **Advisory Services** on their **product** and service **Snowflake Implementation** Services portfolio and competitiveness **Snowflake Managed and** within the **Support Services** Snowflake ecosystem. Simplified Illustration Source: ISG 2025

Definition

The ISG Provider Lens™ Snowflake Ecosystem study offers the following to business and IT decision-makers:

- Transparency on the strengths and weaknesses of relevant providers
- Differentiated positioning of providers by segments on their competitive strengths and portfolio attractiveness
- Focus on different markets, including the U.S. and Europe

Our study is an important decision-making basis for positioning, key relationships and go-to-market considerations. ISG advisors and enterprise clients also use information from these reports to evaluate their current vendor relationships and potential engagements.

Snowflake Consulting and Advisory Services

Definition

This quadrant evaluates providers offering consulting and advisory services within the Snowflake ecosystem to help enterprises optimize their data strategies and maximize ROI from their Snowflake investments by effectively using AI, BI and analytics. These services include data strategy formulation, architecture design and implementation planning tailored to Snowflake's cloud-native platform.

Providers support clients in assessing data needs, identifying high-value use cases and creating road maps that align Snowflake's capabilities with their business objectives. They also help integrate and modernize data workloads by evaluating existing architectures, data and migration readiness, and cloud strategies. Additional offerings may include training programs, organizational change management, data privacy and security best practices, and risk assessments.

In conclusion, providers help enterprises navigate their data transformation journeys and establish themselves as data-driven organizations.

Eligibility Criteria

- 1. Offer consulting services for strategy development, project management methodology, requirements gathering and delivery
- Showcase proven industry experience, including best practices, adherence to regulations and managing data challenges
- Expertise in assessing enterprise data maturity and cloud readiness to evaluate existing infrastructure and migration pathways
- 4. Expertise in identifying relevant use cases and designing data architecture blueprints that align with Snowflake's best practices

- Expertise in developing risk assessment frameworks, conducting compliance audits and creating mitigation plans to adhere to privacy standards
- Expertise in data governance, including the implementation of controls, compliance frameworks and security measures within the Snowflake environment
- Showcase documented methodologies and approaches for migration planning and architecture design
- Expertise in designing analytics framework solutions that leverage Snowflake's data visualization and reporting capabilities

- Offer training programs and workshops for effective understanding and adoption of Snowflake
- 10. Employ KPIs and metrics, including ROI assessment methodologies, to evaluate the effectiveness of Snowflake implementation

Snowflake Implementation Services

Definition

This quadrant evaluates providers offering implementation services to help enterprises adopt Snowflake, modernize data landscapes, enable advanced analytics and deliver data-driven business applications. Providers must bring technical and industry expertise to fully leverage Snowflake's capabilities.

Providers are expected to support clients in areas such as data engineering, cloud architecture and deployment, Al integration, business applications and data sharing. Key services include data integration and ETL (extract, transform, load), datalake setup for scalable storage and collaboration framework implementation for improved data accessibility.

Partners play a vital role in implementing industry-specific solutions, enabling data-driven applications and embedded and customer analytics, fostering data sharing and collaboration for better decision-making, and providing integration services to connect Snowflake across multicloud or hybrid environments.

Eligibility Criteria

- l. Expertise in Snowflake
 architecture, configuration
 and best practices,
 complemented by consultant
 certifications or qualifications
- 2. Proven **industry experience** in delivering Snowflake-based, industry-specific solutions
- 3. Demonstrate referenceable customer success stories that showcase measurable business improvements and outcomes
- 4. Expertise in integrating Snowflake with AWS, Azure and Google Cloud, using native cloud services for performance optimization and implementing scalable data lakehouse or hybrid architectures

- Expertise in building ETL/ ELT pipelines and connecting Snowflake with diverse data sources, including legacy systems, real-time streams and third-party tools
- Strong knowledge of Snowflake's Secure Data Sharing to enable real-time collaboration and create data marketplaces with external partners
- Experience in integrating
 Snowflake with analytics
 platforms, such as Python, R and
 Tableau, and enabling AI and ML
 workflows using Snowpark or
 partner solutions

- In-depth understanding of Snowflake's core features, including data warehousing, data sharing, Snowpark and secure data exchange
- Capabilities in developing custom analytics solutions and integrating business applications with CRM and ERP systems



Snowflake Managed and Support Services

Definition

This quadrant evaluates providers offering managed cloud services to manage, maintain and optimize the Snowflake environment for organizations. Providers are expected to offer continuous, proactive monitoring of the Snowflake environment to ensure optimal performance, optimize costs, identify potential issues and minimize downtime

Key services include regular assessments and diagnostics to optimize query performance, data storage and resource usage. Providers also specialize in establishing and managing backup processes and disaster recovery strategies to safeguard data against loss or corruption.

Other key services include data governance policies and security best practices, ensuring data integrity, confidentiality and compliance with regulations. Providers should also have the ability to manage software updates, patches and feature upgrades on the Snowflake platform, ensuring organizations benefit from the latest enhancements, while providing insights and recommendations for optimizing costs.

Eligibility Criteria

- Offer Snowflake-specific
 managed services,
 encompassing implementation,
 performance monitoring and
 tuning, optimization, and backup
 and recovery
- Expertise in managing Snowflak infrastructure across cloud platforms, including resource scaling, cost optimization and multicloud/hybrid architecture implementation
- 3. Offer post-implementation support services, including troubleshooting, performance optimization, upgrades and well-defined SLAs for optimal uptime, response times and resolutions

- Ability to ensure data quality assurance within Snowflake by monitoring, validating and improving data consistency and accuracy for analytics
- 5. Ability to implement compliance frameworks within Snowflake, including auditing and reporting for industry regulations
- 6. Showcase data security capabilities, including encryption, access controls and access monitoring
- Expertise in automating
 Snowflake operations, including job scheduling, scaling and CI/CD management
- Expertise in optimizing costs, forecasting and budgeting, and monitoring usage

 Demonstrate Snowflake-specific partnerships, technical skills and certifications, including access to best practices for setup, configuration and usage



Quadrants by Region

As a part of this ISG Provider Lens™ quadrant study, we are introducing the following three quadrants on Snowflake Ecosystem Partners 2025.

Quadrant	U.S.	EUROPE
Snowflake Consulting and Advisory Services	✓	✓
Snowflake Implementation Services	✓	~
Snowflake Managed and Support Services	✓	✓

Schedule

The research phase falls in the period between January and February 2025, during which survey, evaluation, analysis and validation will take place. The results will be presented to the media on June 2025.

Milestones	Beginning	End
Survey Launch	January 21, 2025	
Survey Phase	January 22, 2025	February 21, 2025
Sneak Previews	May 2025	June 2025
Press Release & Publication	June 2025	

Collecting client testimonials via the Star of Excellence™ Program requires early client referrals (no official reference needed) because CX scores have a direct influence on the provider's position in the IPL quadrant and the awards.

Please refer to the link to view/download the ISG Provider Lens™ 2025 research agenda.

Access to Online Portal

You can view/download the questionnaire from here using the credentials you have already created or refer to the instructions in the invitation email to generate a new password. We look forward to your participation!

Buyers Guide

ISG Software Research, formerly "Ventana Research," offers market insights by evaluating technology providers and products through its Buyers Guides. The findings are drawn from the research-based analysis of product and customer experience categories, ranking and rating software providers and products to help facilitate informed decision-making and selection processes for technology.

In the course of the Snowflake Ecosystem Partners IPL launch, we want to take advantage of the opportunity to draw your attention to related research and insights that ISG Research will publish in 2025. For more information, refer to the Buyers Guide research schedule.

Research Production Disclaimer:

ISG collects data for the purposes of conducting research and creating provider/vendor profiles. The profiles and supporting data are used by ISG advisors to make recommendations and inform their clients of the experience and qualifications of any applicable provider/vendor for outsourcing the work identified by clients. This data is collected as part of the ISG FutureSource™ process and the Candidate Provider Qualification (CPQ) process. ISG may choose to only utilize this collected data pertaining to certain countries or regions for the education and purposes of its advisors and not produce ISG Provider Lens™ reports. These decisions will be made based on the level and completeness of the information received directly from providers/vendors and the availability of experienced analysts for those countries or regions. Submitted information may also be used for individual research projects or for briefing notes that will be written by the lead analysts.

SNOWFLAKE ECOSYSTEM PARTNERS



Client Feedback Nominations

ISG Star of Excellence™ - Call for nominations

The Star of Excellence™ is an independent recognition of excellent service delivery based on the Voice of the Customer concept. ISG has designed the Star of Excellence program to collect client feedback about service providers' success in demonstrating the highest standards of client service excellence and customer centricity.

The global survey is all about services that are associated with IPL studies. In consequence, all ISG Analysts are continuously provided with information on the customer experience of all relevant service providers. This information comes on top of existing first-hand advisor feedback that IPL leverages in its practitionerled consulting approach.

Providers are invited to nominate their clients to participate. Once the nomination has been submitted, ISG sends out a mail confirmation to both sides. It is self-evident that ISG anonymizes all customer data and does not share it with third parties.

Our vision for the Star of Excellence™ is to become acknowledged as the leading industry recognition for client service excellence and serve as the benchmark for measuring client sentiments.

To ensure your selected clients complete the feedback for your nominated engagement, please use the "Nominate (for Providers)" section on the Star of Excellence website.

We have set up an email where you can direct any questions or provide comments. This email will be checked daily. Please allow up to 24 hours for a reply.

Here is the email address: ISG.star@isg-one.com



Methodology & Team

The ISG Provider Lens 2025 – Snowflake Ecosystem Partners research study analyzes the relevant software vendors/service providers in the global market, based on a multi-phased research and analysis process, and positions these providers based on the ISG Research methodology.

Study Sponsor:

Aman Munglani

Lead Authors:

Michael Barnes, Hemangi Patel

Editors:

Indrani Raha and Sajina B

Research Analyst:

Tanya Varshney

Data Analyst:

Shilpashree N

Quality & Consistency Advisors:

Shriram Natarajan and Dorotea Baljevic

Project Manager:

ISG Provider Lens

Tanvi Nandvikar

Information Services Group Inc. is solely responsible for the content of this report. Unless otherwise cited, all content, including illustrations, research, conclusions, assertions and positions contained in this report were developed by, and are the sole property of Information Services Group Inc.

The research and analysis presented in this report includes research from the ISG Provider Lens program, ongoing ISG Research programs, interviews with ISG advisors, briefings with services providers and analysis of publicly available market information from multiple sources. The data collected for this report represents information that ISG believes to be current as of January 2025, for providers who actively participated as well as for providers who did not. ISG recognizes that many mergers and acquisitions have taken place since that time, but those changes are not reflected in this report.

All revenue references are in U.S. dollars (\$US) unless noted.



SNOWFLAKE ECOSYSTEM PARTNERS

Contacts For This Study

Study Sponsor



Aman Munglani Senior Director &

Principal Analyst



Michael Barnes Lead Analyst - U.S.



Hemangi Patel Lead Analyst – Europe



Tanya Varshney Research Anaylst



Shilpashree N Data Analyst



Tanvi Nandvikar Project Manager

Advisor Involvement - Program Description

ISG Provider Lens Advisors Involvement Program

ISG Provider Lens™ offers market assessments incorporating practitioner insights, reflecting regional focus and independent research. ISG ensures advisor involvement in each study to cover the appropriate market details aligned to the respective service lines/technology trends, service provider presence and enterprise context.

In each region, ISG has expert thought leaders and respected advisors who know the provider portfolios and offerings as well as enterprise requirements and market trends. On average, three consultant advisors participate as part of each study's quality and consistency review process. The consultant advisors ensure each study reflects ISG advisors' experience in the field, which complements the primary and secondary research the analysts conduct. ISG advisors participate in each study as part of the consultant advisors' group and contribute at different levels depending on their availability and expertise.

The consultant advisors:

- Help define and validate quadrants and questionnaires.
- Advise on service provider inclusion, participate in briefing calls.
- Give their perspectives on service provider ratings and review report drafts.

ISG Advisors to this study



Shriram Natarajan

Director



Dorotea Baljevic

Principal Consultant

Invited Companies

If your company is listed on this page or you feel your company should be listed, please contact ISG to ensure we have the correct contact person(s) to actively participate in this research.

Accenture	Biztory	Concord USA	Fivetran
adesso SE	Blend360	Converge Technology Solutions	Genpact
AHEAD	BlueCloud	Core3	GlobalLogic

Aimpoint Digital Brillio Dataiku Grazitti Interactive

AllCloud Brooklyn Data Company Dbt Labs Grid Dynamics

Altimetrik Capgemini Deloitte Hakkoda
Analytics8 CDW Devoteam HCLTech

Anblicks Cervello, a Kearney company DXC Technology Hex

Archetype Consulting CG Infinity Encora Hexaware

areto consulting GmbH CGI EPAM Systems HTC Global Services

atrium CitiusTech Eulidia IBM

AWS CIVICA evolv Consulting Immuta

b.telligent Coforge EXL Impetus Technologies

BearingPointCognizantEYIn516htBirlasoftCollibraFactspanInergy B.V.



Invited Companies

If your company is listed on this page or you feel your company should be listed, please contact ISG to ensure we have the correct contact person(s) to actively participate in this research.

Infinite Lambda Limited	KPI Partners	Netcompany	QlikTech
InfoCepts	KPMG	NEXT DECISION	Quantiphi

INFOMOTION GMBH LatentView Analytics **Next Pathway** Rackspace Technology LEIT DATA Informatica Nortal Rivery Technologies Inc.

Infosys NTT Data SDG Group Lingaro

initions GmbH LTIMindtree Ollion Seek

OPITZ CONSULTING SEIDOR Analytics Innova Solutions LumenData Marlabs Sigma Computing Insight Orange Business

InterWorks Europe Mastek OSI Digital Sigmoid **Ippon Technologies** Matillion Perficient Slalom SNP **JEMS** Merkle Persistent Systems

KAITO INSIGHT OY Monte Carlo phData Solita Ov **KEYRUS Mphasis** Presidio Solution BI **Projective Group** Sopra Steria kipi.ai Nagarro

KPC (Key Performance Consulting) Ness USA Protiviti Sparq



Invited Companies

If your company is listed on this page or you feel your company should be listed, please contact ISG to ensure we have the correct contact person(s) to actively participate in this research.

Spaulding Ridge Trianz

Straive Unify Consulting

synechron valcon
Synergy France Version 1

synvert Virtusa Systech Wipfli

Target Reply Wipro

TCS WNS

Tech Mahindra Wortell Smart

TEKsystems Xebia
The Bridge Consulting Xoriant

ThoughtSpot Zensar Technologies

Tiger Analytics ZS

Trace3

Tredence



About Our Company & Research

İSG Provider Lens

The ISG Provider Lens™ Quadrant research series is the only service provider evaluation of its kind to combine empirical, data-driven research and market analysis with the real-world experience and observations of ISG's global advisory team. Enterprises will find a wealth of detailed data and market analysis to help guide their selection of appropriate sourcing partners, while ISG advisors use the reports to validate their own market knowledge and make recommendations to ISG's enterprise clients. The research currently covers providers offering their services across multiple geographies globally.

For more information about ISG Provider Lens™ research, please visit this webpage.

İSG Research

ISG Research™ provides subscription research, advisory consulting and executive event services focused on market trends and disruptive technologies driving change in business computing. ISG Research™ delivers guidance that helps businesses accelerate growth and create more value.

ISG offers research specifically about providers to state and local governments (including counties, cities) as well as higher education institutions. Visit: <u>Public Sector</u>.

For more information about ISG Research™ subscriptions, please email <u>contact@isg-one.com</u>, call +1.203.454.3900, or visit research.isg-one.com.

İSG

ISG (Information Services Group) (Nasdaq: III) is a leading global technology research and advisory firm. A trusted business partner to more than 900 clients. including more than 75 of the world's top 100 enterprises, ISG is committed to helping corporations, public sector organizations, and service and technology providers achieve operational excellence and faster growth. The firm specializes in digital transformation services, including Al and automation, cloud and data analytics; sourcing advisory; managed governance and risk services; network carrier services; strategy and operations design; change management; market intelligence and technology research and analysis.

Founded in 2006, and based in Stamford, Conn., ISG employs 1,600 digital-ready professionals operating in more than 20 countries—a global team known for its innovative thinking, market influence, deep industry and technology expertise, and world-class research and analytical capabilities based on the industry's most comprehensive marketplace data.

For more information, visit <u>isg-one.com</u>.





JANUARY, 2025

BROCHURE: SNOWFLAKE ECOSYSTEM PARTNERS