

# Global & Regional Leaderboards

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The logo features a blue asterisk above the letters 'ISG' in a bold, blue, sans-serif font. To the right of 'ISG', the word 'Index' is written in a grey, serif font with a trademark symbol (TM) at the end.  
**ISG** Index™  
1Q 2023

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# Service & Technology Provider Standouts

Our ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months

THE  
ISG 15

The Big 15  
The Building 15  
The Breakthrough 15  
The Booming 15



# Service & Technology Provider Standouts – Global



The ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months.

**Managed Services Market**

**As-a-Service Market**

	The Big 15		The Building 15		The Breakthrough 15		The Booming 15	
	Revenues > \$10B		Revenues \$3B-\$10B		Revenues \$1B-\$3B		Revenues <\$1B	
	Accenture	IBM	Amadeus	Orange Business*	EXL	TELUS International	Birlasoft*	KPIT Technologies
	Capgemini	Infosys	EPAM Systems	Sopra Steria*	Globant	Unisys	Coforge	LTTS
	Cognizant	Kyndryl	Foundever	Tech Mahindra	Mphasis	WNS*	Endava*	Mastek*
	Deloitte	TCS	Genpact	Teleperformance*	Reply SpA*		Ensono	Persistent Systems
	DXC Technology	Wipro	LTIMindtree	T-Systems			GFT Technologies*	Softtek
	HCL		Nomura Research Institute*					Sonata Software*
	Amazon Web Services	Microsoft	Equinix	ServiceNow	Atlassian	HubSpot*	21Vianet	
	Google Cloud	Oracle	Palo Alto Networks	Workday	CrowdStrike	Okta	Alteryx*	DigitalOcean
					Datadog	RingCentral*	Cloudflare	
					DocuSign	Snowflake		

\* New or returning to leaderboard in 1Q23

Providers in alphabetical order; no rankings implied. Revenues sourced from D&B and individual company financial fillings.



# Service & Technology Provider Standouts – Americas



The ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months.

	The Big 15		The Building 15		The Breakthrough 15		The Booming 15	
	Revenues > \$10B		Revenues \$3B-\$10B		Revenues \$1B-\$3B		Revenues <\$1B	
<b>Managed Services Market</b>	Accenture	IBM*	Alight *	LTIMindtree	EXL	TELUS International	Birlasoft	KPIT Technologies
	Capgemini	Infosys	Amadeus	Rackspace*	Globant	Unisys	Coforge	LTTS
	Cognizant	Kyndryl	Concentrix	Tech Mahindra	JLL	WNS*	Cyient*	Perficient Systems
	Deloitte	NTT Data	EPAM Systems	Teleperformance*	Mphasis		Ensono	Persistent Systems
	DXC Technology	TCS	Foundever	T-Systems*			GEP	Softtek
	HCL	Wipro	Genpact					Sonata Software*
<b>As-a-Service Market</b>	Amazon Web Services	Microsoft	Equinix	ServiceNow	Atlassian	HubSpot*	Alteryx*	Cloudflare*
	Google		Palo Alto Networks	Workday	CrowdStrike	Okta*	Bill.com	DigitalOcean*
					Datadog	RingCentral		
					DocuSign	Snowflake		

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# Service & Technology Provider Standouts – EMEA



The ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months.

	The Big 15		The Building 15		The Breakthrough 15		The Booming 15	
	Revenues > \$10B		Revenues \$3B-\$10B		Revenues \$1B-\$3B		Revenues <\$1B	
Managed Services Market	Accenture	IBM	Amadeus	Orange Business*			All for One*	GFT Technologies
	Atos	Infosys	BT	Sodexo	Akkodis	Reply SpA	Aubay*	HGS*
As-a-Service Market	Capgemini	ISS A/S*	CGI	Sopra Steria	Alten	Unisys	Autocont*	KPIT Technologies
	Cognizant	Kyndryl	Econocom*	Tech Mahindra	Asseco	Webhelp*	Comarch*	Mastek*
	DXC Technology	TCS	EPAM Systems	Teleperformance	Globant*	WNS	Datagroup*	NNIT A/S
		Wipro	Indra Sistemas*	Tietoevry			Eltel	Persistent Systems*
			LTIMindtree	T-Systems			Endava	
	Amazon Web Services	Microsoft			Atlassian	Okta*		
	Google	SAP	Equinix		Datadog*	Sage*	DigitalOcean	Global Switch*
					DocuSign	Visma		
					Nice Systems*			

\* New or returning to leaderboard in 1Q23

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# Service & Technology Provider Standouts – Asia Pacific



The ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months.

	The Big 15		The Building 15		The Breakthrough 15		The Booming 15	
	Revenues > \$10B		Revenues \$3B-\$10B		Revenues \$1B-\$3B		Revenues <\$1B	
<b>Managed Services Market</b>	Accenture	IBM	Amadeus	Nomura Research Institute*	BIPROGY*	NS Solutions*	Coforge*	KPIT Technologies
	Capgemini	Infosys	Amdocs	Sabre	Chinasoft†	Thoughtworks	Data3	Relia*
	DXC Technology	Kyndryl*	Canon*	SCSK*	Konica Minolta*	TTEC	Datacom*	Sonata Software*
	HCL*	Wipro	TIS*	Sodexo*	Mphasis		Fujisoft*	Ssangyong I&C
	Huawei*		ITOCHU Techno-Solutions (CTC)*	Tech Mahindra			Global Switch*	Xero
			LTIMindtree	transcosmos*				
<b>As-a-Service Market</b>	Amazon Web Services	Google	Dassault Systèmes	ServiceNow	Atlassian	MongoDB	21Vianet	Kingdee
	China Telecom	Microsoft	Equinix*		CrowdStrike	Okta	Cloudflare	NEXTDC
	China Unicom*	Oracle*			Datadog	Sage*	DigitalOcean	
					DocuSign	Veeva*		

\*New or returning to leaderboard in 1Q23

†Provider moved tiers since previous quarter

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