



ISG PROVIDER LENS™

KICKOFF/ COMMITMENT	ISG RESEARCH OFFERING	EXPECTED DELIVERY
JUN 2019	Insurance BPO Partners 2020	FEB 2020
OCT 2019	Salesforce - Ecosystem Partners 2020	APR 2020
OCT 2019	Microsoft - Ecosystem Partners 2020	APR 2020
NOV 2019	Financial & Accounting Outsourcing (FAO)	MAY 2020
NOV 2019	SIAM - Solutions and Service Partners 2020	JUN 2020
DEC 2019	Private/Hybrid Cloud - Data Center Solutions and Service Partners 2020	JUN 2020
JAN 2020	Network - Software Defined Solutions and Service Partners 2020	JUL 2020
JAN 2020	IoT Services 2020	JUL 2020
FEB 2020	SAP - HANA & Leonardo Ecosystem Partners 2020	AUG 2020
FEB 2020	Banking Industry Partners 2020	AUG 2020
MAR 2020	Contact Center/Customer Experience 2020	SEP 2020
APR 2020	Public Cloud - Solutions and Service Partners 2020	OCT 2020
APR 2020	Digital Workplace - Solutions and Service Partners 2020	OCT 2020
MAY 2020	AWS - Ecosystem Partners 2020	NOV 2020
MAY 2020	Next Gen ADM - Service Partners 2020	NOV 2020
JUN 2020	Digital Business - Solutions and Service Partners 2020	DEC 2020
JUN 2020	Analytics - Solutions and Service Partners 2020	DEC 2020
JUN 2020	Manufacturing Industry Partners 2020	DEC 2020

PROBENCHMARK

PROVIDER SERVICES

PROVIDER LENS

CARRIER ADVISORY

EVENTS