



Senior Consultant (m/f) IT-Performance Analysis & Benchmarking

Information Services Group (ISG) is a leading technology insights, market intelligence and advisory services company, serving more than 500 clients around the world to help them achieve operational excellence. ISG supports private and public sector organizations to transform and optimize their operational environments through research, benchmarking, consulting and managed services, with a focus on information technology, business process transformation, program management services and enterprise resource planning. With more than 1,400 employees worldwide, we operate in 21 countries. **Intelligent Company. Individual Career. Inspiring Team.**

Our Offer:

- National and international projects with clients in various industries
- Opportunity to be part of an experienced advisory team consulting clients using the ISG methodology
- Being a member of a high performance team in an international environment
- Highly collaborative and supportive working atmosphere

Your Tasks:

- Helping our clients with fact based recommendations to ensure lasting performance improvement
- Economic analysis of the overall IT, especially in terms of costs, purchasing efficiency, quality, time to market, staffing etc.
- Analysing IT-Service-Contracts between Service Providers and Clients with the aim to identify optimisation potentials like unit prices, SLAs, service cuts etc.
- Understanding, measuring and communicating the business value of IT
- Identifying strength and opportunities and give actionable recommendations

Your Qualification & Skills:

- Master's Degree in IT & Business, e.g. Information Systems or related
- Minimum 5 years experience of recent IT-Assessment and IT-Benchmark in large organizations and complex environments
- Good understanding of IT services especially i.e. Networks (WAN, LAN, Mobile), Saas/Paas, Cloud or Applications (SAP)
- Advanced in applying Microsoft Office suits
- Good level of knowledge and capability in analytical and methodology skills
- Verbal and written fluency in both German and English
- Willingness to travel
- Driven team player

If you are interested in this challenging career opportunity with ISG in the DACH region, we look forward to receiving your application, including your earliest start date and salary expectation to germanycareers@isg-one.com. For questions, please contact **Nina Kappler**, Senior Recruiter T. +49(0)170-2279 692.