(Senior) Consultant (m/f) Robotic Process Automation

Information Services Group (ISG) is a leading technology insights, market intelligence and advisory services company, serving more than 500 clients around the world to help them achieve operational excellence. ISG supports private and public sector organizations to transform and optimize their operational environments through research, benchmarking, consulting and managed services, with a focus on information technology, business process transformation, program management services and enterprise resource planning. With more than 1,400 employees worldwide, we operate in 21 countries. **Intelligent Company. Individual Career. Inspiring Team.**

Our Offer:
- Working on project-based assignments in small and large teams to deliver automation solutions and services
- Being a member of a high performance team in an international environment
- Highly collaborative and supportive working atmosphere
- Freedom to apply your intelligence, inspiration, creativity, integrity and management skills

Your Task:
- Working as part of a team under the direction of an Engagement Lead to deliver automation consulting services to clients in both onsite and remote settings
- Analyze client needs for automation and develop recommendations on using automation solutions to automate work processes
- Design and deliver proof-of-concept automation solutions to demonstrate the viability of automation in client environments
- Lead, or co-lead, hands-on and non-hands-on training sessions in the use of RPA tools and best practices for using RPA tools to deliver robotic solutions
- Install, or support the installation of, RPA software and tools in client environments
- Participate in, the development of client strategies for the technical and operating models for automation
- Analyze process automation requirements and design robotic process automation solutions
- Configure and test automated processes prior to deployment into client environments
- Maintain documentation according to firm standards, best practices and standard operating procedures

Your Qualification & Skills:
- Excellent Master Degree in Technology, Math, Engineering with an emphasis on programming
- Ability 1-2 years of experience with one or more of the following is preferred:
  - Business process automation
  - Professional services
  - Robotic process automation
  - Shared services, back office or financial work processes
- Experience with some or all of the following programming languages is preferred:
  - C# and/or Java, html, css
  - Microsoft Technology (VB .NET, Windows, Internet Explorer, SQL Server, Web Services)
  - Scripting languages (e.g., python, perl, powershell, bash, vbs, etc.)
- Positive "glass half-full" attitude, pleasant to work with, focused on customer satisfaction
- Strong verbal and written communications skills, articulate, speaks and writes German and English well
- Self-starter, comfortable working in a busy and dynamic environment with competing priorities

If you are interested in this challenging career opportunity with ISG, we look forward to receiving your application, including your earlierst start date and salary expectation to germanycareers@isg-one.com.
For questions, please contact **Nina Kappler**, Senior Recruiter T. +49(0)170-2279 692.