INTRODUCTION

1.1 At ISG we are committed to promoting the highest standards of ethical conduct and always strive to continually improve our working practices. We also see it as our responsibility to encourage appropriate ethical baselines in our supply chains, including the prevention of modern forms of slavery and human trafficking.

1.2 This statement constitutes the modern slavery and human trafficking statement for CCGH Limited (a group company of ISG) for the financial year 2019-2020. It sets out an overview of our business and supply chains and the steps we have taken as a company to ensure that modern slavery and human trafficking are not taking place in our business or supply chains.

BUSINESS MODEL AND SUPPLY CHAINS

2.1 ISG, of which CCGH Limited is a UK operating subsidiary, is a leading global technology research and advisory firm. A trusted business partner to more than 700 clients, including 75 of the top 100 enterprises in the world, ISG is committed to helping corporations, public sector organisations, and service and technology providers achieve operational excellence and faster growth. The firm specialises in digital transformation services, including automation, cloud and data analytics; sourcing advisory; managed governance and risk services; network carrier services; technology strategy and operations design; change management; market intelligence and technology research and analysis.

2.2 Founded in 2006, ISG employs more than 1,400 professionals operating in more than 20 countries – a global team known for its innovative thinking, market influence, deep industry and technology expertise, and world-class research and analytical capabilities based on the industry’s most comprehensive marketplace data.

2.3 Owing to the nature of our business, CCCH Limited’s upstream supply chains are limited and primarily restricted to the supply of IT equipment and software. In the main, these are sourced from low risk jurisdictions for the purposes of modern slavery and human trafficking.

STEPS TAKEN TO ENSURE MODERN SLAVERY AND HUMAN TRAFFICKING ARE NOT TAKING PLACE IN OUR BUSINESS OR SUPPLY CHAINS

3.1 Employees of ISG, including those of CCGH Limited, are required to subscribe and adhere to the Group’s Code of Ethics and Business Conduct. The Code sets forth the high standards of ethical business conduct expected of all directors, officers and employees of ISG, including those working in our procurement teams. The Code expressly requires fair dealing and compliance with all applicable laws, rules and regulations, which includes those prohibiting modern slavery and human trafficking.

3.2 CCGH Limited employees can also utilise ISG’s whistleblowing procedures, which facilitate the voicing of concerns our staff may have regarding the ethical standards applicable to our supply chains.
3.3 ISG expects all vendors in its supply chain to comply with applicable laws, and will terminate any vendor relationship not in such compliance.

3.4 CCGH Limited, as well as ISG as a whole, remain committed to improving our processes to ensure that our business and supply chains are free from modern slavery and human trafficking.

4. APPROVAL

4.1 This modern slavery and human trafficking statement for the financial year 2019-2020 has been approved by the board of directors of CCGH Limited.

Simon A J Lowndes
For and on behalf of the board of directors of CCGH Limited