



CASE STUDY

Managing Legacy IT in the Public Sector

The Government of Australia gets a strategy for maintaining and migrating healthcare IT systems.



Opportunity

Legacy systems still run most public sector IT operations, but greater computing demands on outdated technology can quickly turn a legacy system into a liability.

ISG was engaged by the Department of Human Services (DHS) for the Government of Australia to deliver a sourcing strategy that would support its Medicare and related health systems through to retirement and implement replacements.



Imagining IT Differently

ISG designed a sourcing strategy that allowed the government to successfully manage its existing Medicare IT system while moving resources to new technology for the replacement health-related IT systems.



Future Made Possible

- A sourcing option that enables the progressive development of new systems.
- Harmonious transition of the DHS information and key IT personnel from the existing ADM teams.



imagine your future®