



CASE STUDY

Systems Working in Sync

A global agricultural client gets new systems implemented without interrupting service.



Opportunity

Our global agricultural chemical client needed to quickly implement an innovative, new IT solution without hampering the legacy system's operation. To run both the new and the old systems in concert, the client needed access to the latest industry, technology and sourcing capabilities.



Imagining IT Differently

ISG developed and implemented a bi-modal IT organization, selecting multiple service providers to support the systems of record as well as the systems of engagement. ISG also conducted a global location analysis to develop a Center of Innovation that would be the hub for the client's digital capabilities.



Future Made Possible

- Identified potential savings of \$50,000,000.
- Executed a comprehensive 12-18 month roadmap.
- Realized significant run savings that were re-invested into the development of new platforms.
- Redesigned the infrastructure organization to support both legacy and cloud-based services.
- Created a comprehensive operating model for the new organization.
- Selected and contracted four suppliers to support IT operations, service desk, and Mode 1 application development and support.



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